NRC – NON – ROUTINE CARD

User Guidance

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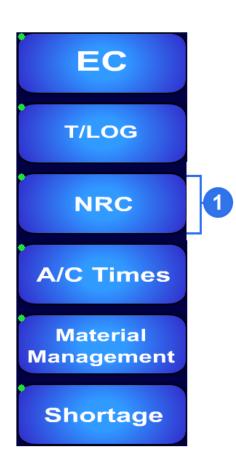


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1. General.



A non – routine card is registrated in case of new detected defects and problems, when there is no opportunity to solve technical problem right now. To begin to work with this submodule, you need click "NRC" button (1) on the right side of the PART M module list.

The user's manual consists of two sections: NRC creation and NRC toolbar overview.

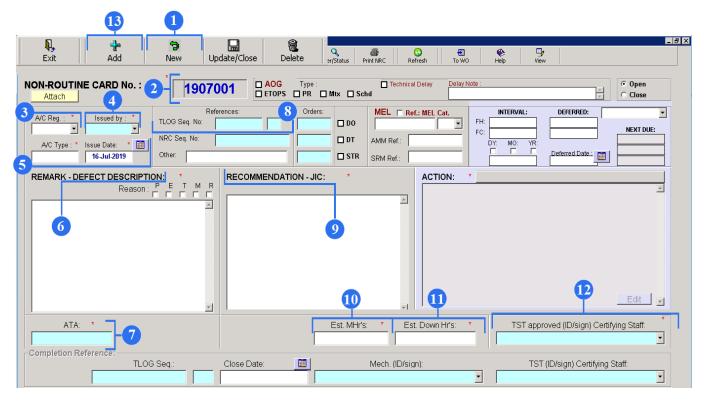
Non – routine card creation provides step by step overview of the new NRC creation with defect rectification, of the NRC creation using MEL/CDL and of the NRC creation with closing deferred defect.

NRC toolbar overview section gives you information how to create new NRC with other A/C registration number without exit from NRC submodule and re-enter. Also, this section allows to find any necessary information by using history filters and to find NRC maintenance history for any period.



2. Non – Routine Card (NRC) creation.

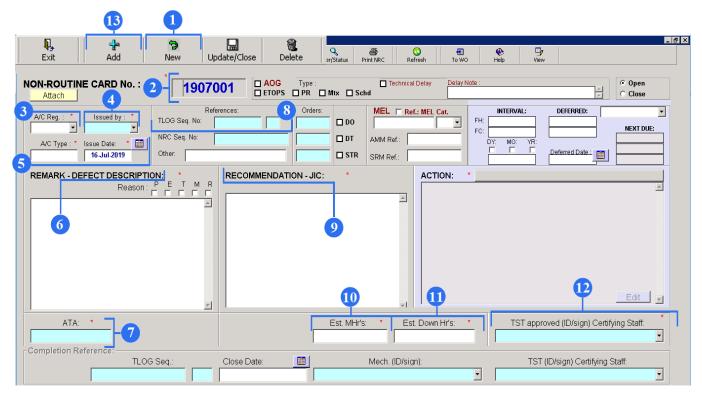
2.1. NRC creation with defect rectification.



- 1. To create a new NRC, push "NEW" button on the upper toolbar of the NON ROUTINE CARD screen.
- 2. The NRC number will appear automatically. It is unique number which is created by NRC sub module. It gets rid of duplicate number.
- 3. Select aircraft registration and aircraft type will automatically appear.
- 4. Select a mechanical ID number. Click F1 button on your computer keyboard to see more information about mechanical.
- 5. NRC Editor will automatically generate a today's date. If the edit date is not today, use the calendar to select the correct flight date of proper aircraft.
- 6. REMARK field is needed to record all pilot remarks or remarks, that was found during maintenance.

NOTE: Fields with a reference marks (*) are mandatory to fill.

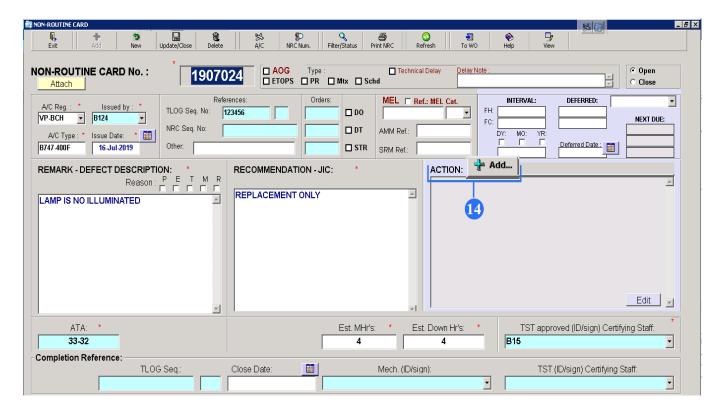




- 7. Select from ATA catalog correct system chapter number of related remark.
- 8.Enter a T/L number and its sequences (there are Technical Log Books where the whole page has number, but each reference has item number (sequence), and there are Technical Log Books where the page has refences with own numbers, then Seq field is not required).
- 9. RECOMENDATION field is needed to record all recommendation for maintenance such as documentation references, or maintenance limitation.

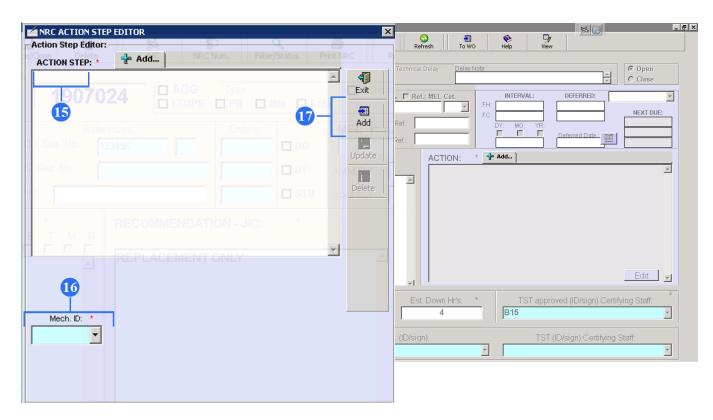
 JIC Job Instruction Card.
- 10. Enter estimated man hours (Est. MHr's).
- 11.Enter estimated down hours (Est. Down Hr's)
- 12. Enter mechanical ID number to "TST approved (ID/sign) Certifying Staff" field.
- 13. Push "Add" button to confirm transfer current NRC to PART M Planning Module as a new task for completion.





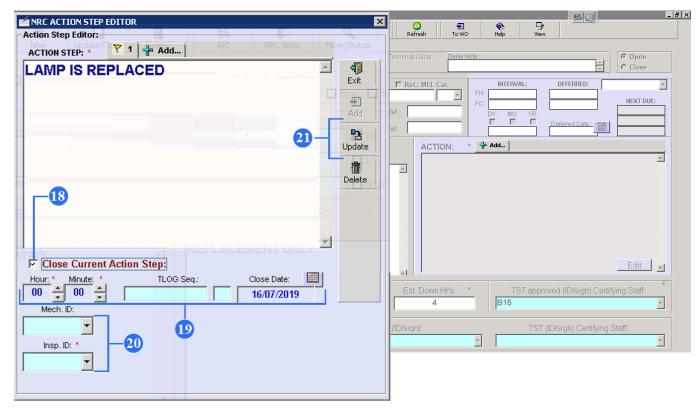
14. To record all actions taken by maintenance staff push ADD button, and NRC Action Step Editor will open.





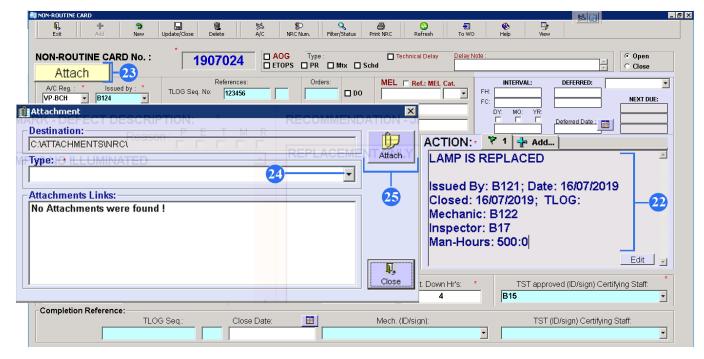
- 15. Enter all actions taken by maintenance staff.
- 16. Enter mechanical ID number to "MECH ID" field.
- 17. Push "Add" button to confirm new add action.





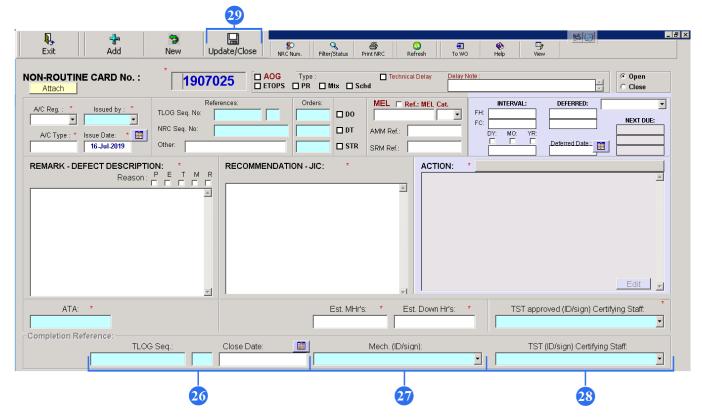
- 18. Tick the "Close Current Action Step" field.
- 19. Enter hours and minutes to display the total work time of the maintenance staff. Type the TLOG number and select the related date.
- 20. Enter mechanical ID number and Inspector ID number.
- 21. Push the "Update" button to confirm close action step.





- 22. You can see the records in the "Action" field.
- 23. If you want to attach the defect by add information such as picture, W.O. or AMM illustration, push yellow "Attach" button.
- 24. Select a type of the information.
- 25. Push the "Attach" button and find this file in your computer memory.

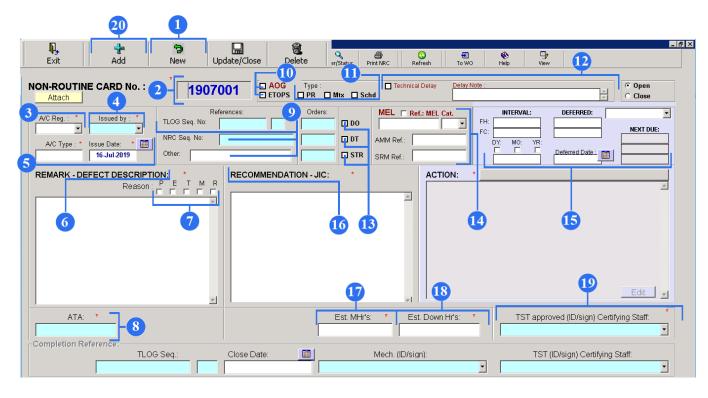




- 26. Enter a T/L number and its sequences. Use the calendar to select the correct flight date of proper aircraft.
- 27. Enter mechanical ID number to "Mech.(ID/sign)" field.
- 28. Enter mechanical ID number to "TST approved (ID/sign) Certifying Staff" field.
- 29. Push "Update/Close" button on the upper toolbar to confirm update current NRC.



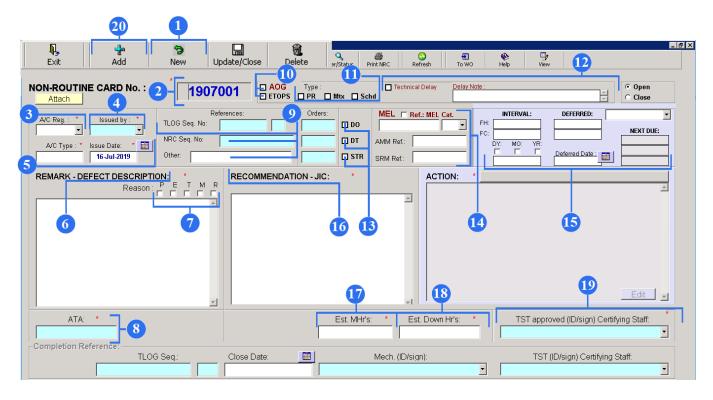
2.2. NRC creation with opening defect using MEL/CDL or other technical documentation.



- 1. To create a new NRC, push "NEW" button on the upper toolbar of the NON ROUTINE CARD screen.
- 2. The NRC number will appear automatically. It is unique number which is created by NRC sub module. It gets rid of duplicate number.
- 3. Select aircraft registration and aircraft type will automatically appear.
- 4. Select a mechanical ID number. Click F1 button on your computer keyboard to see more information about mechanical.
- 5. NRC Editor will automatically generate a today's date. If the edit date is not today, use the calendar to select the correct flight date of proper aircraft.
- 6. REMARK field is needed to record all pilot remarks or remarks, that was found during maintenance.

NOTE: Fields with a reference marks (*) are mandatory to fill.

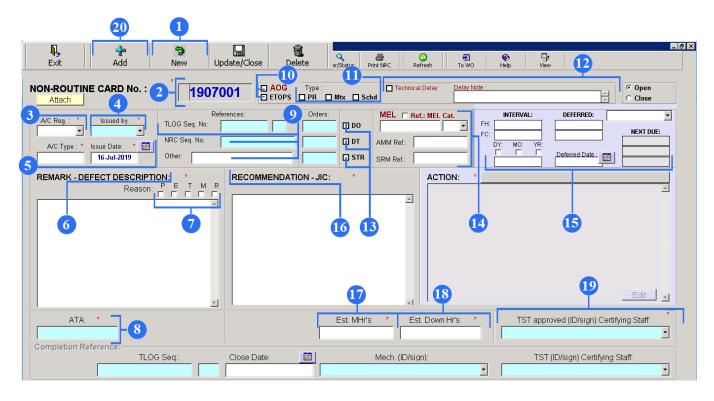




- 7. Select the reason of the deferred reference creation, where:
- P pilot remark;
- E lack of equipment;
- T lack of time;
- M lack of material;
- R lack of resources.
- 8. Select from ATA catalog correct system chapter number of related remark.
- 9.Enter a T/L number and its sequences (there are Technical Log Books where the whole page has number, but each reference has item number (sequence), and there are Technical Log Books where the page has refences with own numbers, then Seq field is not required).

If you want to tie defect in the actual NRC with defect of the old existing NRC, select in "NRC Seq No" field from the whole list corresponding NRC number. It helps to monitor repeating defect.





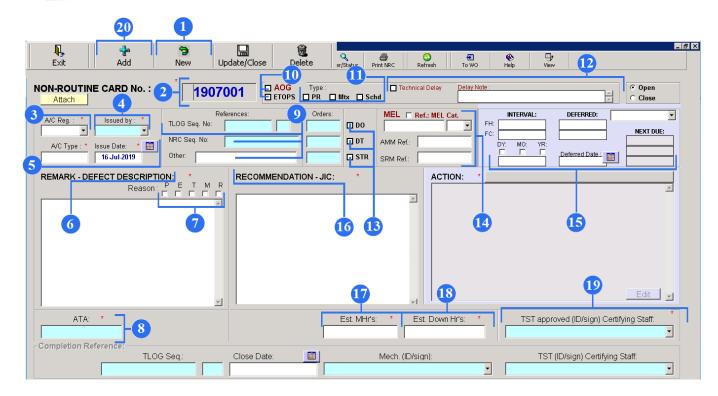
"Other" field is necessary to enter document according to which the action was performed. (for example: work order, work package, operator letter)

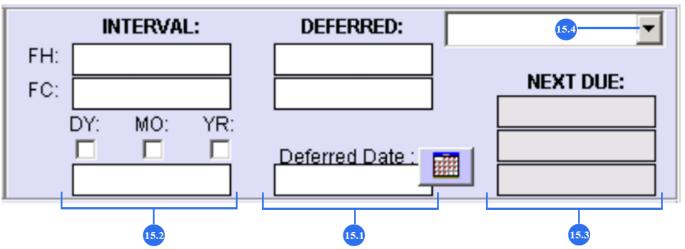
- 10. If it is ETOPS flight, tick the ETOPS field. If there is non-flight defect, tick the AOG field.
- 11. Tick PR or Mtx or Schd field, where
- PR Pilot Remarks. Pilot makes report about fault in TLB before departure or after arrival.
- Mtx–Maintenance Remarks.

Fault report is made in TLB by maintenance staff.

- Schd-Schedule Remarks.
- It means defect rectification, or troubleshooting procedure during ground time.
- 12. If a complaint is serious and an aircraft needs to be delayed due to some technical reasons, tick the 'Technical Delay' and make a Delay Note.
- 13. Select status of defect, where:
- DO- deferred operation;
- DT deferred technical
- STR structural.





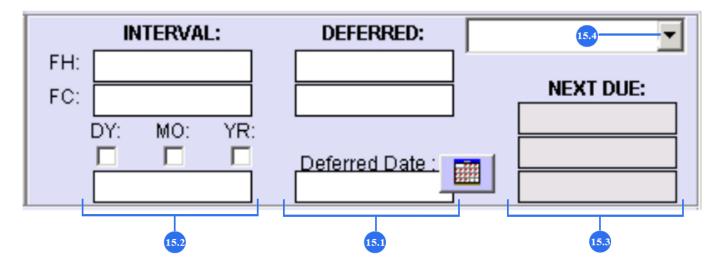


- 14. Tick the MEL field, write in MEL item and select MEL category (from A to D). If the defect is opened in accordance with other technical documentation such as AMM, SRM, FIM, TSM or operator letter, select N/A category. Further type the technical documentation reference.
- 15. This section is required to set deadlines of defects. Also, it permits to enter interval of inspection and it allows to defer the defect until the next heavy maintenance.
- 15.1. If you open a defect accordance to MEL or CDL, set a dead line using Calendar button (deferred date field).

If the dead line does not depend on MEL category, but it depends on amount of the flight hours or flight cycles detected in other technical documentation (for example AMM, FIM, SRM) use "DEFERRED" column to set corresponding dead line. Give an example.

SRM offers to defer the dent repair for 1500 FH. You must add 1500 FH to total flight hours, and enter this result in the first line of the "DEFERRED" column. It is the same with flight cycles.





Give the second example.

You open the defect accordance to operator letter for 5 days. Use calendar button (Deferred Date field) to set dead line.

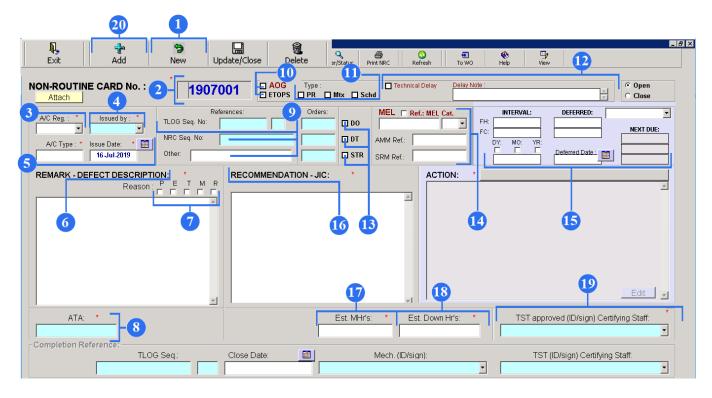
15.2. "INTERVAL" column is used only to set interval inspection of damage within corresponding dead line.

Give an example.

SRM suggests to defer the cargo floor puncture for 1500 FH and to install high speed tape. But within 1500 FH it is necessary to check high speed tape condition every 100 FH. In this case you must add 1500 FH to total flight hours, and enter this result in the first line of the "DEFERRED" column. And you must enter 100 FH in the first line of the INTERVEL column. After it you can see data of the next due. (see figure 15.3)

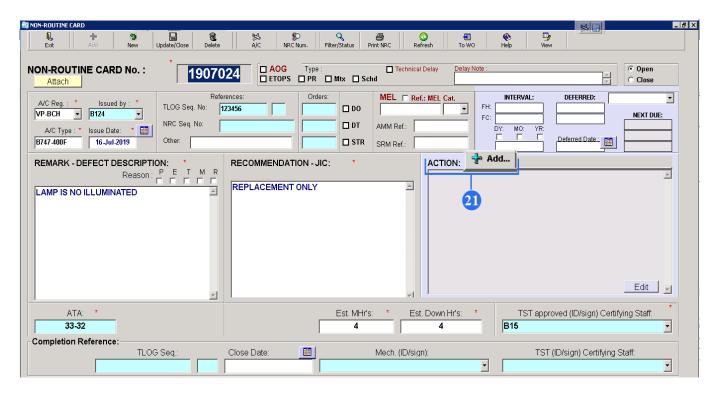
15.4. If you open a defect until the next heavy maintenance push on the button with triangle and select corresponding maintenance.





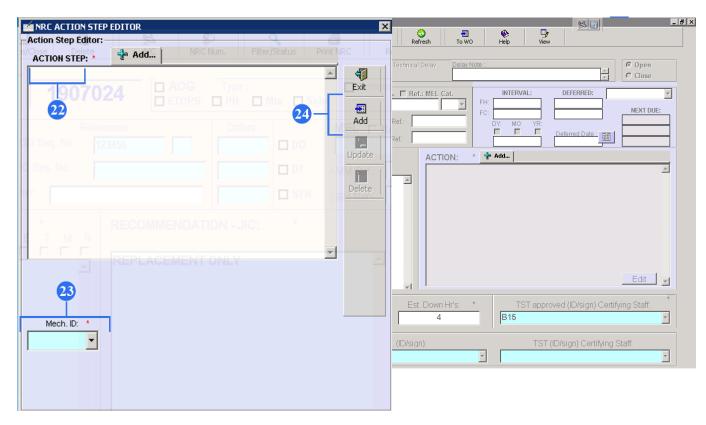
- 16. RECOMENDATION field is needed to record all recommendation for maintenance such as documentation references, or maintenance limitation.
- JIC Job Instruction Card.
- 17. Enter estimated man hours (Est. MHr's).
- 18. Enter estimated down hours (Est. Down Hr's)
- 19. Enter mechanical ID number to "TST approved (ID/sign) Certifying Staff" field.
- 20. Push "Add" button to confirm transfer current NRC to PART M Planning Module as a new task for completion.





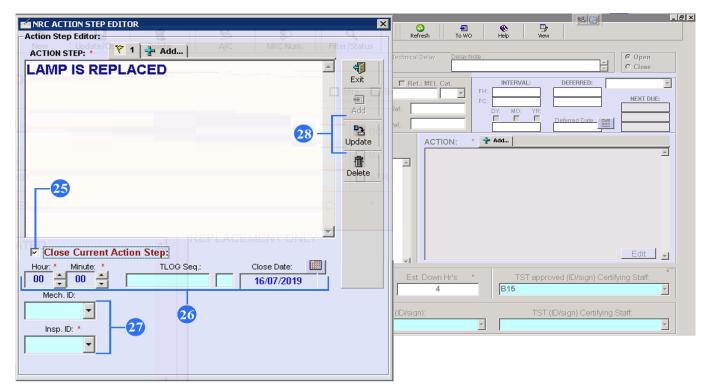
21. To record all actions taken by maintenance staff push ADD button, and NRC Action Step Editor will open.





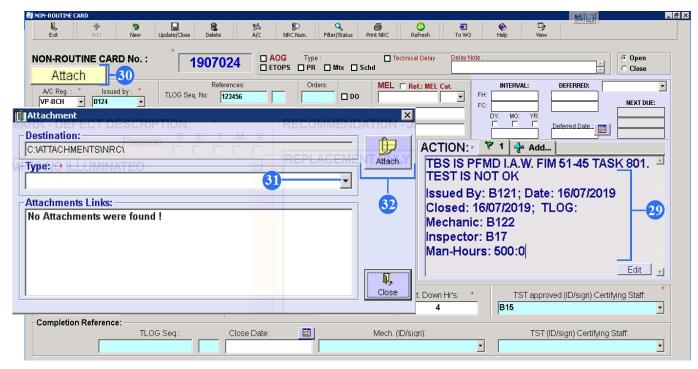
- 22. Enter all actions taken by maintenance staff.
- 23. Enter mechanical ID number to "MECH ID" field.
- 24. Push "Add" button to confirm new add action.





- 25. Tick the "Close Current Action Step" field.
- 26. Enter hours and minutes to display the total work time of the maintenance staff. Type the TLOG number and select the related date.
- 27. Enter mechanical ID number and Inspector ID number.
- 28. Push the "Update" button to confirm close action step.

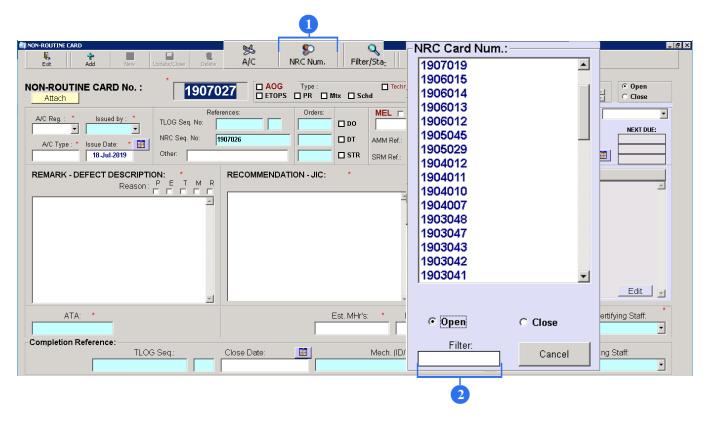




- 29. You can see the records in the "Action" field.
- 30. If you want to attach the defect by add information such as picture, W.O. or AMM illustration, push yellow "Attach" button.
- 31. Select a type of the information.
- 32. Push the "Attach" button and find this file in your computer memory.

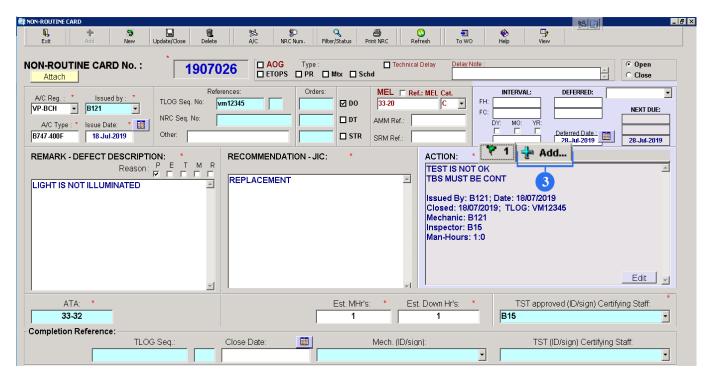


2.3. NRC creation with closing deferred defect.



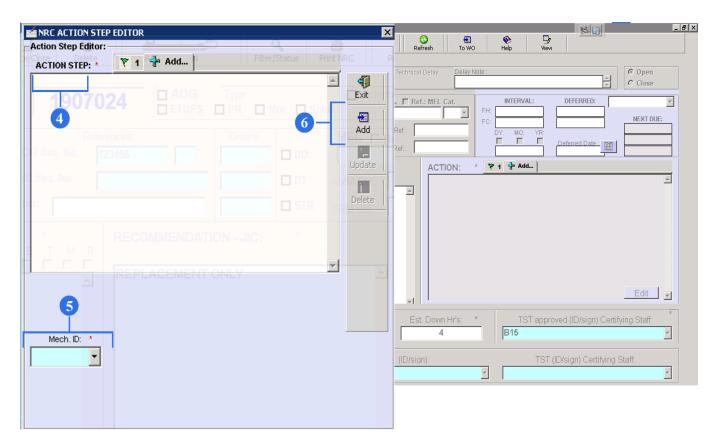
- 1. Push "NRC Num." button on the upper toolbar, NRC Card Num will open.
- 2. Enter the NRC number according to which the defect was opened. Click two times on the NRC number.





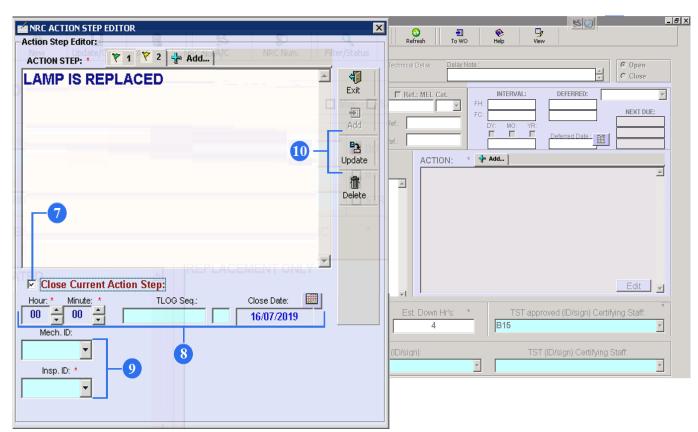
3. On the "Action" field push "Add" button to make record of maintenance action.





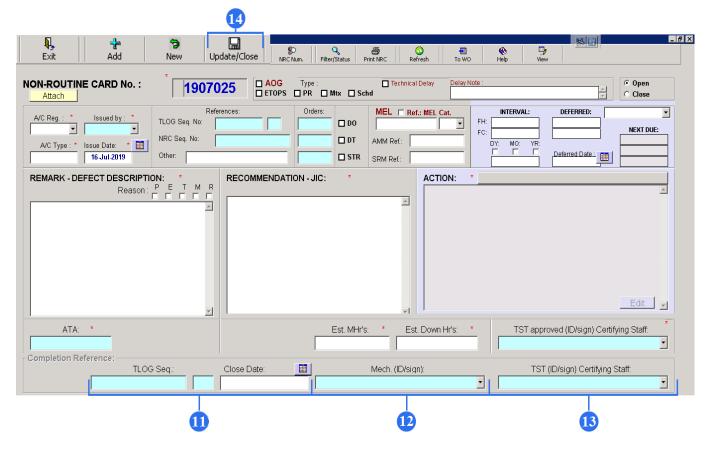
- 4. Enter all actions taken by maintenance staff.
- 5. Enter mechanical ID number to "MECH ID" field.
- 6. Push "Add" button to confirm new add action.





- 7. Tick the "Close Current Action Step" field.
- 8. Enter hours and minutes to display the total work time of the maintenance staff. Type the TLOG number and select the related date.
- 9. Enter mechanical ID number and Inspector ID number.
- 10. Push the "Update" button to confirm close action step.

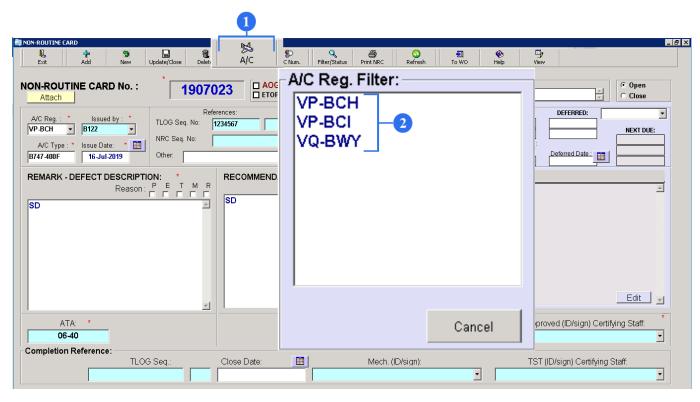




- 11. Enter a T/L number and its sequences. Use the calendar to select the correct flight date of proper aircraft.
- 12. Enter mechanical ID number to "Mech.(ID/sign)" field.
- 13. Enter mechanical ID number to "TST approved (ID/sign) Certifying Staff" field.
- 14.Push "Update/Close" button on the upper toolbar to confirm update current NRC. Current NRC will be terminated in PART -M Planning Module

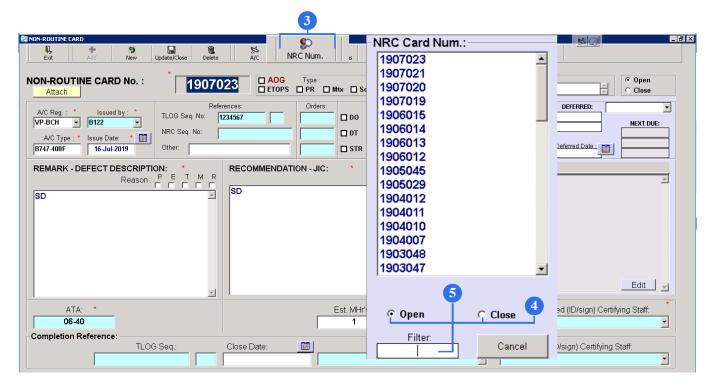


3. NRC toolbar overview.



- 1. If you want to create new NRC with other A/C registration number, no need to exit from NRC submodule and re-enter. Push "AC Select" button.
- 2. From the whole list highlight other A/C registration and click two times.

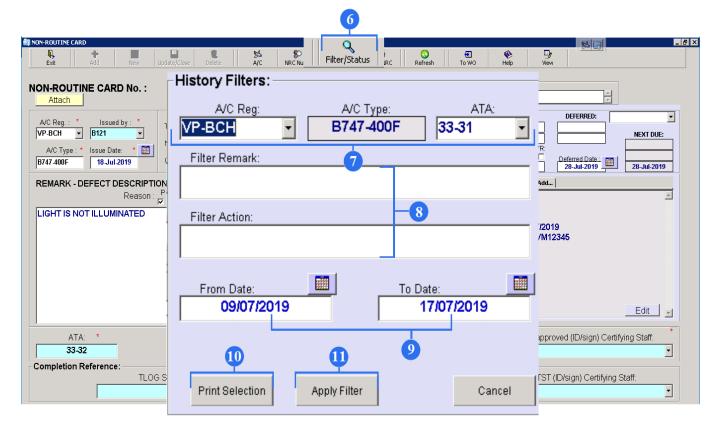




- 3. Push "NRC Num." button on the upper toolbar, NRC Card Num will open.
- 4. Use filters to select open or close NRC.
- 5. Enter the NRC number according to which the defect was opened or was closed. Click two times on the NRC number.

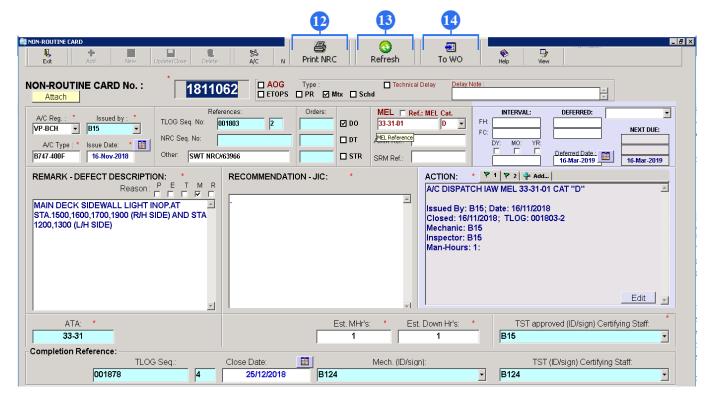
NRC screen with related number will open.





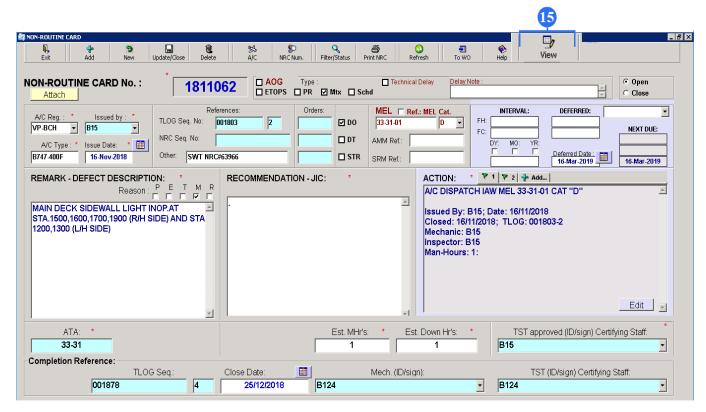
- 6. If you want to find any necessary information by using history filters click on the "Filter/Status" button.
- 7. Select A/C registration and ATA number.
- 8. Use Remark and Action filters to find NRC to find by words.
- 9. Select time interval.
- 10 Push "Print Selection" button if you want to print data.
- 11. Push "Apply Filter" button to open NRC data.





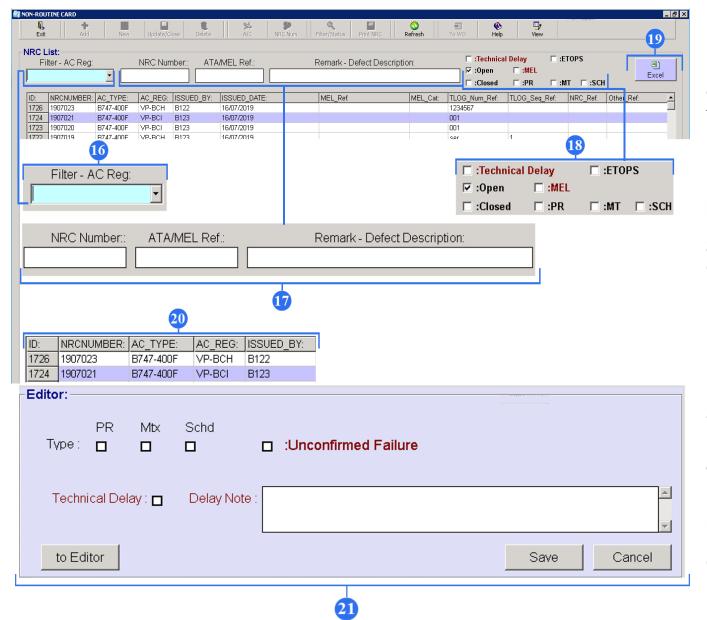
- 12. If you want to print current push "Print NRC" button.
- 13. If you want to refresh NRC screen during NRC creating push "Refresh" button.
- 14. After completion of the NRC creation with MEL you can push "WO" on the toolbar to make work order for defect rectification. It is comfortable if you use LSM (Line Station Maintenance) module. After click of "WO" button work order will display in the LSM module where you can print it and issue to work.





15. To monitor absolutely all creating NRC you can click on the "View" on the upper toolbar and NRC list will open.





- 16. Select aircraft registration.
- 17. You can find the definite NRC using NRC number or ATA/MEL number, also you can use the text from the REMARK field.
- 18. Use these filters to accurate find NRC.
- 19. To transfer save NRC to excel, push "Excel" button.
- 20. To make changes to any saved NRC, move the cursor over the selected line and click on two times. Editor window will appear.

21. You can use different ticks or "Delay Note" field to make a change and push "Save" button, but to change other NRC fields click on the "to Editor" to transfer to NRC screen. Make a change and push the "Update" button on the upper screen to save changes.

"Cancel" button is needed to close Editor window.